

Caravan & Motorhome Club

Service: Disabled Access
Location: Nationwide

Project Overview:

The Caravan and Motorhome Club has more than 150 sites across the country, each of which has its own Access Statement. In this instance 'Access Statement' refers to a simple factual statement of facilities to provide information to disabled users so they can make an informed decision as to whether the site is suitable for their needs.

Challenges:

Evans Jones were originally appointed to update and prepare new statements for 20 sites but have since been appointed to update and rationalise statements for every site across the UK.

Due to the sites spanning a large proportion of the country, Evans Jones had to carefully programme inspections for maximum efficiency.



Furthermore, it was important to rationalise each statement to ensure key information was presented in a concise manner to their disabled customers

The Results:

Evans Jones is highly experienced in bulk auditing and used their team of trained in-house auditors to ensure consistency was achieved across all sites and the statements were delivered to an agreed timescale.

"A great service from the start of the process to the finish and a very speedy one. Whenever I needed any amendments made and even now, it is done almost immediately and precisely, so thank you."

Rosie Eaton, Sites Co-Ordinator, Caravan and Motorhome Club.

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